



**SURRY COUNTY
HEALTH &
NUTRITION
CENTER**

2017

Annual
Report



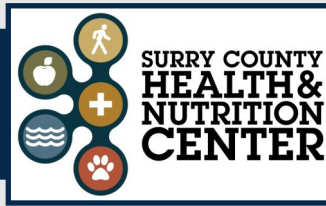
Surry County Health and Nutrition Center's Annual Operating Budget

(in millions)



10 Essential Public Health Services:

1. Monitor health status to identify and solve community problems.
2. Diagnose and investigate health problems and health hazards in the community.
3. Inform, educate, and empower people about health issues.
4. Mobilize community partnerships and action to identify and solve health problems.
5. Develop policies and plans that support individual and community health efforts.
6. Enforce laws and regulations that protect health and ensure safety.
7. Link people to needed personal health services and assure the provision of health care when otherwise unavailable.
8. Assure competent public and personal health care workforce.
9. Evaluate effectiveness, accessibility, and quality of personal and population based health services.
10. Research for new insights and innovative solutions to health problems.



Mission:

Protect and promote personal, family, and community health; ensure a safe and healthy environment; and to prevent or control the incidence and spread of disease.

Vision:

A healthy and educated community where families are supported and encouraged to reach their full potential in a safe and clean environment.

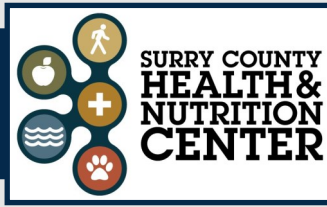
2017 Board of Health



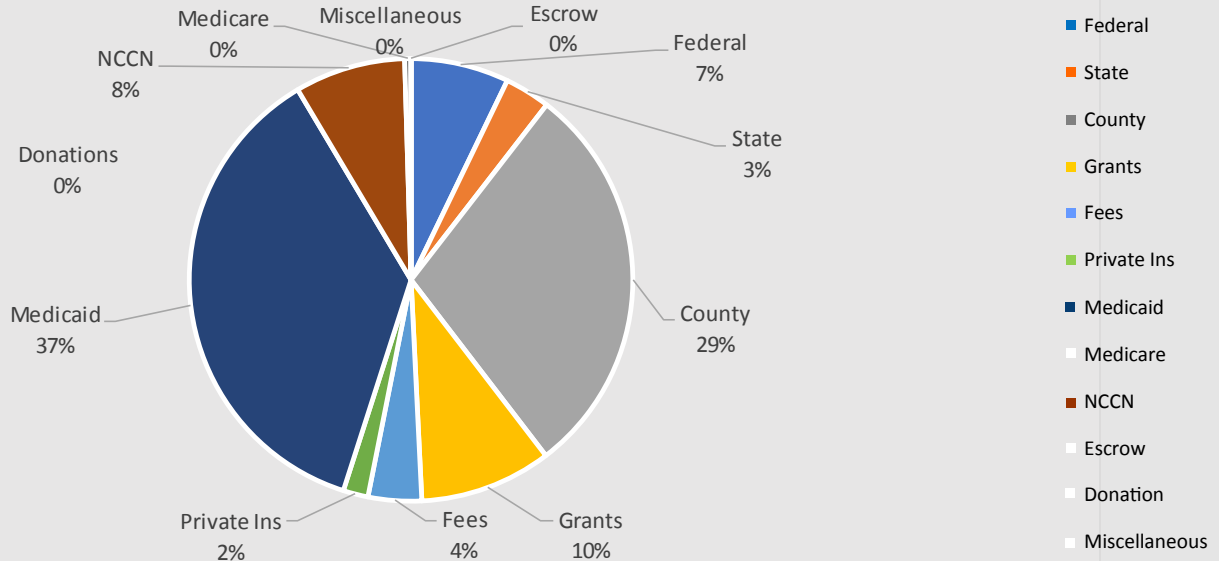
- Debbie Cave, Chair—Registered Nurse
- Eddie Jordan, Vice Chair—Public Member
- R.F. 'Buck' Golding—County Commissioner
- Dr. Drew Nowlin—Pharmacist
- J. Wade White, Jr.—Engineer
- Dr. Mark Hauser—Veterinarian
- Dr. Vincent Miller—Physician
- Dr. Michael Tumbarello—Dentist
- Barbara Long—Public Member
- Emma Jean Tucker—Public Member

Surry County Health and Nutrition Center 2018 Goals and Objectives:

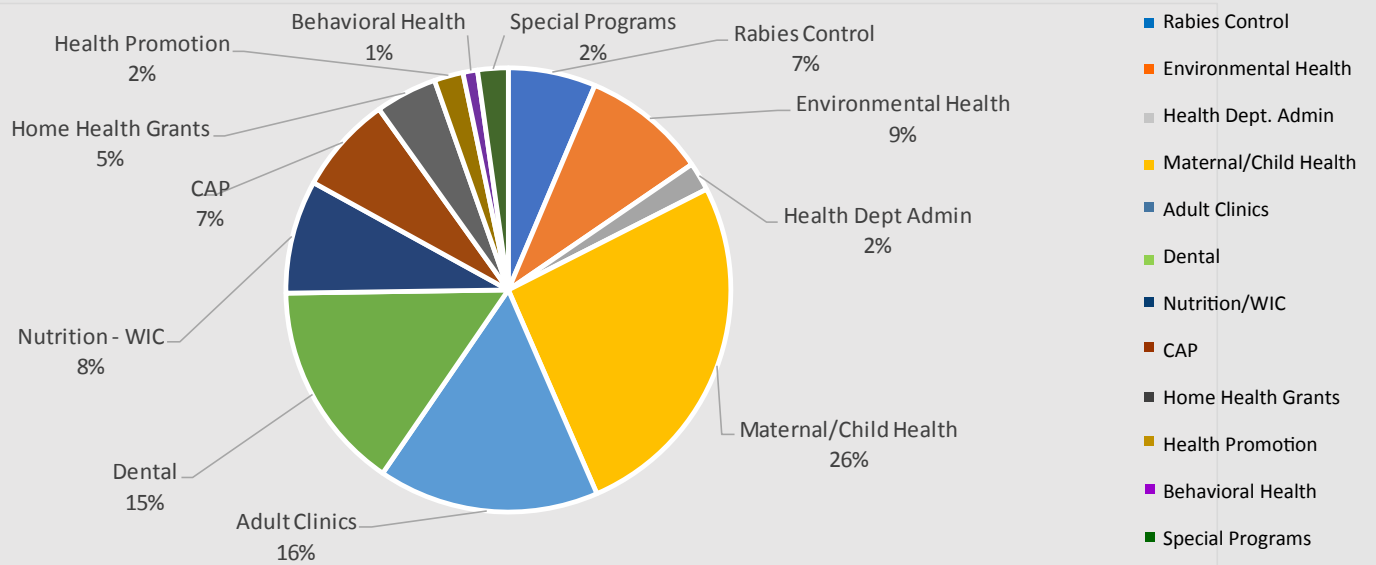
1. Develop Agency Capability
 - Enhance customer service and efficiency
 - Enhance social media and advertising efforts
2. Expand Community Training Opportunities
 - Create and improve communication and education of Surry County citizens
3. Implement New Initiatives
 - Implement programs to improve families
4. Staff Competency and Teamwork
 - Increase comradery within Surry County Health and Nutrition Center
 - Expand reporting structure and retention



2016-2017 Revenues



2015-2016 Expenses





By The Numbers

Animal Control:

Rabies Control

Impounded Dogs	554
Euthanized Dogs	123
Impounded Cats	604
Euthanized Cats	441
Bite Investigations	97

Adoptions

Adopted Animals	85
Rescued Animals	774
Volunteer Hours	112

Effective January 1, 2018, the Surry County Animal Control staff and shelter will report to the Surry County Sheriff's Department. In an effort to protect the officers and give them more training and an increased ability to investigate and enforce laws, it seemed a necessary transition. Although Surry County Health and Nutrition Center will still assist in rabies control for the County, Animal Control Officers will now have the same legal authority as any law enforcement officer.

Immunizations:

Childhood and Adult Vaccines*	3348
Flu Vaccines	1743

*Flu Vaccines are not included in the value for Childhood and Adult Vaccines.

Behavioral Health Services:

Total Contacts	1014
Clinical Assessment	60
Consultations	643
Therapy Sessions	496

Communicable Disease:

Sexually Transmitted Disease

Number of Patients	454
Number of Visits	462

County Wide Communicable Disease Report (# of Confirmed Cases)

Chlamydia	230
Gonorrhea	49
Hepatitis A, B, & C	3
Lyme Disease	1
Pertussis	10
Rocky Mountain Spotted Fever	3

Dental Clinic Services:

Total Patient Visits	3358
Total Procedures	3394

Pediatric Clinic Services:

Patients	4305
Visits	4751

Surry County Health and Nutrition Center's Pediatric Clinic received recognition from the National Center for Quality Assurance as a Level III, Patient-Centered Medical Home (PCMH). The PCMH is a model of care that puts the patient at the forefront of care, building better relationships between people and their clinical care teams. The PCMH model not only aligns with where health care is headed, but it allows us to integrate services across our agency and improve our practice to fit the needs of Surry County residents. In addition, there is a growing body of evidence that shows PCMHs save money and resources by reducing hospital and emergency department visits, mitigating health disparities, and improving patient outcomes.



Community Health Services:

Adult Health

Number of Patients	59
Number of Visits	59

Adult Primary Care Clinic

Number of Patients	1960
Number of Visits	2569

Epidemiology

Number of Patients	40
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Women's Preventative Health Services

Number of Patients	1575
Number of Visits	1633

Lab Testing

In-House	4281
Reference	6172

Family Care Coordination:

Care Coordination for Children

Surry County's Number Served	1390
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Developmental Delay is the most commonly addressed issue.

Obstetric Care Management (OBCM)

Surry County's Number Served	1360
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Post Partum Newborn Program

Total Visits	215
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Community Alternatives Program:

CAP/Disabled Adults

Total Clients Served	1825
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The Surry County Health Foundation kindly awarded funding support to the Obstetric Care Management (OBCM) program to promote infant safety and prevent Sudden Infant Death Syndrome (SIDS). The monetary support was used to purchase sleep sacks, which are recommended by the American Academy of Pediatrics, to be given to newborn babies participating in our program. The sleep sacks are similar to a small sleeping bag that eliminates the need for additional blankets and bedding that could pose a suffocation hazard. This initiative has been very well received by our new mothers!

Environmental Health:

Food and Lodging

Inspections*	886
Field Consultations	392
Food Bourne Complaint Investigation	33
Permits Issued	120
Daycare & School Investigations	84
Pool Inspections , Visits, & Permits	116
Tattoo Inspections & Permits	47

Food service facilities, pushcarts, mobile food units, meat markets, hotels, motels, residential care facilities, adult day care, institutions, local confinement, bed & breakfast, summer feeding sites, and temporary food establishments.

On Site Waste Water

Site Evaluations	257
Permits Issued	383
Septic System Repair Evaluations	110
Health Department Approvals	207
Septic Finals	164
Complaint Investigations	58
Field Consultations	281

Well Program

Water Samples	94
Well Abandonment Permits	14
Well Construction Permits	128
Well Grouts	116



Senior Services:

Chore/Respite Program

Clients Served 834
 Number on Waiting List 98

Family Caregiver Voucher Program

Clients Served 95
 Number on Waiting List 24

Medication Access and Review Program (MARP)

New Clients 128
 Medicare Part D 807
 Medication Received 2391

Community Resource Connection

Clients Served 1360

Health Education and Promotion:

Number Reached 6577

Community Presentations 161

The Surry County Health and Nutrition Center has received a four year contract for funding support to assist in the Surry County Opioid Response efforts. In recent years, it has become evident that Surry County must act due to the increased number of overdoses and overdose deaths as a result of the growing opioid epidemic. Surry County Health and Nutrition Center plans to utilize this funding to assist with County wide efforts and the newly created Opioid Response Director and task force, as well as through support of a Substance Abuse Health Educator to focus on substance abuse initiatives targeted towards our school age children.

Nutrition Services:

Total Patient Contacts 4583

Women, Infants, and Children (WIC)

One-on-One Consults 4411

Breastfeeding

Total Individual Contacts 2851

Medical Nutrition Therapy (MNT)

Total Individual Consults w/ RD 259

Diabetes Self Management Education (DSME)

DSME Total Individual Contacts 152
 Diabetes Presentation Participants 146

Community Nutrition Education Programs

Community Presentation Contacts 535



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